



120 Dillard Road, Madison Heights, VA 24572

434-218-7070

Lodging Care Guide and Consent

Owner Name: _____ **Pet's Name:** _____

Thank you for trusting Oak Hill Veterinary Care and Pet Resort for caring for your pet while you are away from home. We look forward to providing your pet with a comfortable stay where he/she will be well cared for. Under the direct supervision of our staff your pet will receive the highest of care and have access to our veterinarian(s) in the event that a medical need should arise.

It is important, however, that all clients be aware of and understand our medical policies as we are not only a lodging resort but also a full-service veterinary hospital. Please review these policies and tips to help both your pet and us during your pet(s) stay.

GENERAL HEALTH POLICY:

It is the policy of Oak Hill to only allow lodging of healthy, fully vaccinated pets. Unvaccinated juvenile pets or pets that may have been recently exposed to or are recovering from any contagious illness, will not be granted lodging privileges unless directly approved by a doctor.

VACCINATION POLICY:

For the health of all our pets we require the following vaccines and procedures to be up to date:

- Cats- FVRCP (Feline Viral Panleukopenia, Rhinotracheitis, Calici Virus) and Rabies.
- Dogs- DHPP (Distemper, Hepatitis, Parainfluenza, Parvo Virus) and Rabies. Bordetella is required and Influenza Vaccine is encouraged. Negative Fecal result. (NOTE: If your pet(s) has not had a fecal test and/or if fecal testing indicates the presence of intestinal parasites your pet will be treated while in our care at the owner's expense).

FLEA POLICY:

All boarding animals must be free of fleas. If fleas are seen, we will administer a flea medication/preventative and this will be added to your lodging fees.

MEDICATION AND FOOD POLICY:

All medications must be left in the prescribing bottles. This helps ensure the correct and accurate dose is being given.

If your pet has his/her own food, please have it in labeled individual Ziplock baggies per meal. We will not accept open bags of food or containers. There is a refrigerator and microwave available for pet(s) food if necessary.

If you do not provide your own food then we will feed a high-quality food (Purina gastrointestinal EN) for our canine guests and Purina Pro-Plan for our feline guests. These foods are highly digestible and support GI health during times of stress.

BEDDING AND BELONGINGS POLICY:

Due to the heavy load of daily laundry, we are unable to take in large comforters, thick blankets or pet beds. We ask you NOT to bring personal blankets, toys or items which can be lost or damaged during your pet(s) stay. We provide freshly laundered towels, fleece blankets or comfy bedding. Optional bedding upgrades are also available.

DIABETIC LODGING POLICY:

While your pet is lodging, we will monitor his/her appetite accordingly. If your pet is not eating while lodging, we may need to monitor his/her glucose levels. There will be an additional charge for this service.

HEALTH MONITORING AND MEDICAL POLICY:

Our Staff are trained to do a daily health check (5 point inspection) during your pet(s) stay. If any signs of illness or change in behavior are noted then they will notify our veterinarian(s) for evaluation and treatment. We will always try to contact you or your emergency contact to discuss recommended treatments. Your pet(s) health always comes first and we will care for your pet as if they were our own. You will be responsible for medical services provided.

If your pet becomes ill, develops diarrhea, or his/ her medical condition worsens to the point where additional treatment or diagnostics are needed, we will make every attempt to reach you or your emergency/alternate contact person. However, if no one can be reached, please indicate your wishes below in case your pet needs treatment to alleviate immediate discomfort or to resolve an important medical condition/ emergency: **(PLEASE check and sign BELOW)**

Please preform whatever treatments or diagnostics the doctor deems necessary for the best care of my pet until someone can be reached.

DO NOT administer any medical treatment until specific authorization is given.

Signature below indicates that I have read and agree to the lodging medical policies listed above. In the event that I am not able to adhere to the above policies set forth by Oak Hill, I understand that my pet may be denied lodging privileges unless approved by a veterinarian within the hospital.

Printed Name: _____

Signature: _____

Date: _____